

Single Family Issuer Training

Reporting and Feedback System (RFS)
Training Session II

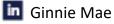
Presented by Virtual Development

September 24, 2024









Presenters

- Steve Audi
- Melanie Burton
- Christy Christensen



Session 1 Recap

What were your key takeaways from Session 1?



Session 1 Recap

Topics Covered in Session 1:



Introduction

- Explain the purpose of Investor Reporting Training
- List Issuers' primary responsibilities
- Describe the characteristics of sub-servicina partnerships
- List the consequences of non-compliance

Reference **Documentation**

- List the resources and reference documentation available to Issuers
- List which resources are useful for a given job task
- Explain basic Ginnie Mae terminology

RFS Reporting Timelines

- Explain monthly pool and loan reporting deadlines
- Describe sequences of actions in the reporting timeline
- Explain when and how often pool and loan data must be reported
- State when critical alerts must be cleared



E-Notification

- Describe where to find critical job alerts
- Recognize what information in E-Notifications is important (critical alerts)
- Explain how to resolve/address E-**Notifications**

RFS Monthly Report of Pool & Loan Data

- List the four types of RES records
- Explain how to edit records appropriately
- Define which calculations are performed by RFS
- Distinguish which fields an Issuer is responsible for reporting and editina



Course Agenda

Session 1: Session 2: RFS Exception Feedback Reference Documentation RFS Reporting Timelines

Session 3: ——

Additional Reporting Requirements

Overview of Reporting Workflow Cash and Reconciliations

RFS Monthly Report of Pool and Loan Data



RFS Exception Feedback



Module Objectives

- What tasks should an Issuer be able to complete after training?
- What new information will Issuers be exposed to?



Define which calculations are performed by RFS



Define common Exceptions messages and Summarization alerts



List steps to retrieve and download Exceptions Feedback file



RFS Upload/Edit, Summarize/Edit, & Exception Feedback



Upload and Edit

Files are uploaded (or data entered online) to RFS and is subject to RFS Upload Editing (or online editing). This upload Exception Feedback is provided for any files that are accepted (Navigate to Functional Acknowledgement) This is the initial edit process. Data uploaded or entered online must also be processed by RFS "Summarize" (Summary Edit)



Summarize and Edit

Summarize does the pool and loan accounting calculations for the pools and loans in the Issuer's portfolio.

Summarization will occur:

- Automatically when the Issuer has reported 90% of Pool and Loan data.
- Nightly "bulk" Summarize for all issuers meeting the "90%" criteria, to include any online data entry



Review Exceptions

The Issuer should view the online RFS Issuer Summary screen by navigating to the RFS > Exception Feedback > Summary:

- Provides a snapshot of the monthly reporting activity and total number of outstanding exceptions.
- Navigate to RFS Exception Feedback Screens to View Detailed Exception List
- Navigate to Exception Feedback "Download Exceptions" for file of Exceptions.



Important Calculations Performed by RFS

Summarization

- Number of Pools Expected and Number Reported
- Number of Loans Expected and Number Reported
- Loan Delinquency, based on:
 - Current Reporting Period (Header Record Field 3)
 - Last Installment Paid Date (Loan Record Field 12)
- Pool FIC compared to Reported Loans FIC
- Principal and Interest Collected, summarized from the loan level
- As a reminder, there is a nightly bulk summarization for all issuers that have reported at least 90% of their pool and loan data



Appendix VI-19 Exception Messages

Pool Record Field Instructions

- 1. Record Type: The letter P will be the first character on each pool record.
- 2. Pool ID: The Ginnie Mae Pool identifier assigned by Ginnie Mae at pooling to the pool/loan package.
 Exception Messages
 - E-RFS100 Pool ID must be specified.
 - E-RFS102 Pool ID must be 6 characters.
 - E-RFS103 Pool ID not found for this Issuer number.
 - E-RFS104 Pool ID is associated with another Issuer.
 - E-RFS105 Pool ID is on file but has not been issued yet.
 - E-RFS106 Pool ID has been terminated.
 - E-RFS107 Pool ID previously reported as paid-off.
 - E-RFS110 Pool ID activity for this period belongs to another Issuer.
 - E-RFS111 Pool ID no activity reported this period.
- 3. Adjust FIC: A signed field. The amount of adjustment, if any, to the pool FIC for the current Reporting Month. <u>Exception Messages</u>
 - H-POOL050 FIC Adjustment should be specified when interest rate changed during the reporting period.
 - E-POOL051 FIC Adjustment must be numeric.
 - E-POOL052 FIC Adjustment must include a decimal point.
 - E-POOL053 FIC Adjustment must include a sign in first position.
 - H-POOL054 FIC Adjustment should equal the difference between the opening and closing Fixed Installment Constant (FIC) for the pool minus the FIC for loans liquidated during the reporting period.
 - H-POOL055 FIC Adjustment should not be specified for a fixed rate pool.

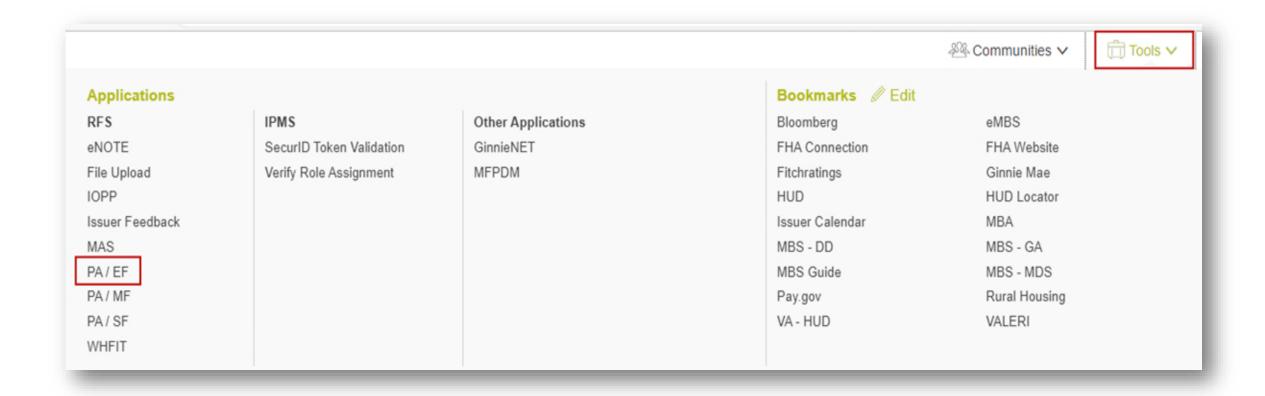


Analyze Exceptions

Severity Level	Correction Timeframe	Severity Description			
E	Corrections to Pool and Loan Records as applicable; corrections on these exceptions are due no later than the 4th business day. Note: E-RFS111 Pool Record - No activity	Record cannot be processed – Exceptions must be addressed in order to complete monthly reporting; resubmit data as applicable to the particular RFS message. Exceptions can occur on any Pool, Loan, Sensitive, or Various records.			
	Reported must be cleared by 2 nd BD.				
С	Corrections must be addressed by the 4th business day. The severity level, "C", is only associated with Pool and Loan reporting.	Generally, these are exceptions related to remittance and/or disclosure data. These only occur on data related to Pool reporting and/or Loan reporting.			
Н	Corrections should be addressed by the 10th business day.	Exceptions related to Pool reporting and/or Loan reporting data.			
M	Corrections should be addressed by the 10th business day.	Single Family Loan Matching and/or Suspense; corrections may require research, and therefore corrections could be made in the following reporting period Exceptions can occur on any reporting of Pool, Loan, Sensitive, or Various records.			
L	Corrections should be addressed by the 10th business day.				

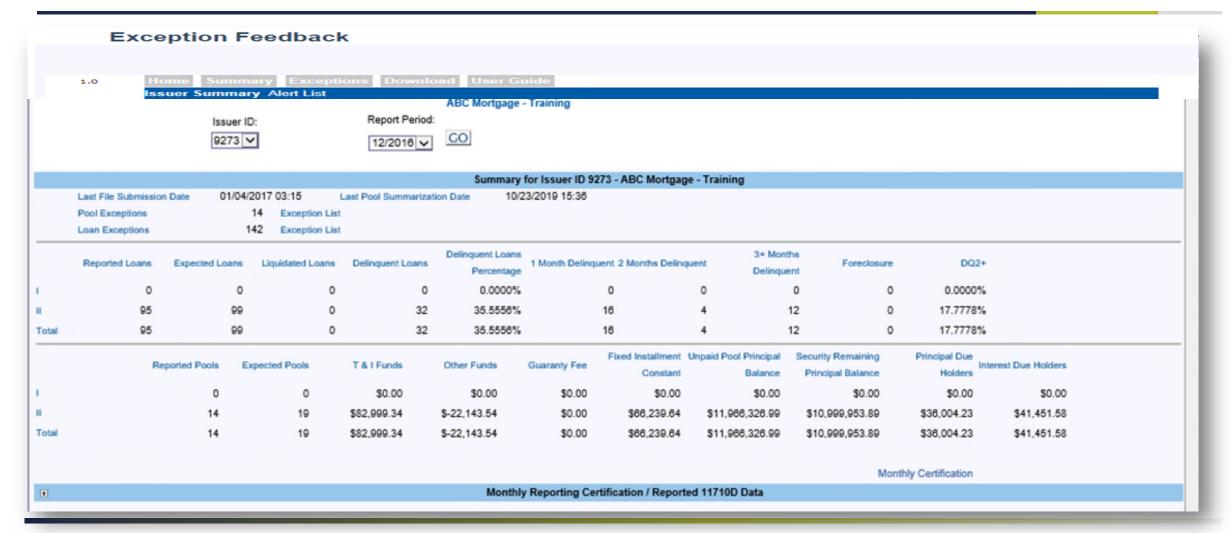


Access RFS Summary Screen



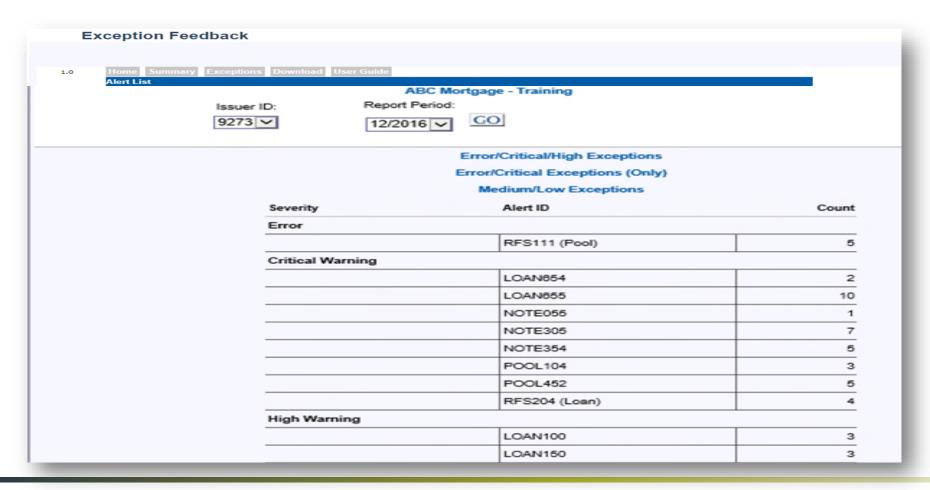


RFS Summary Screen



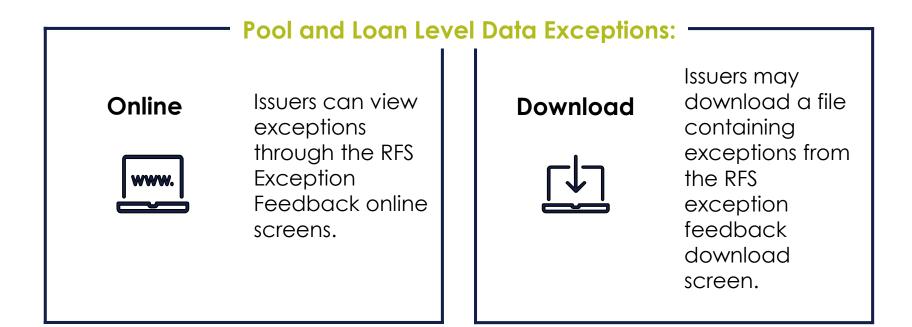


Overview of Exceptions



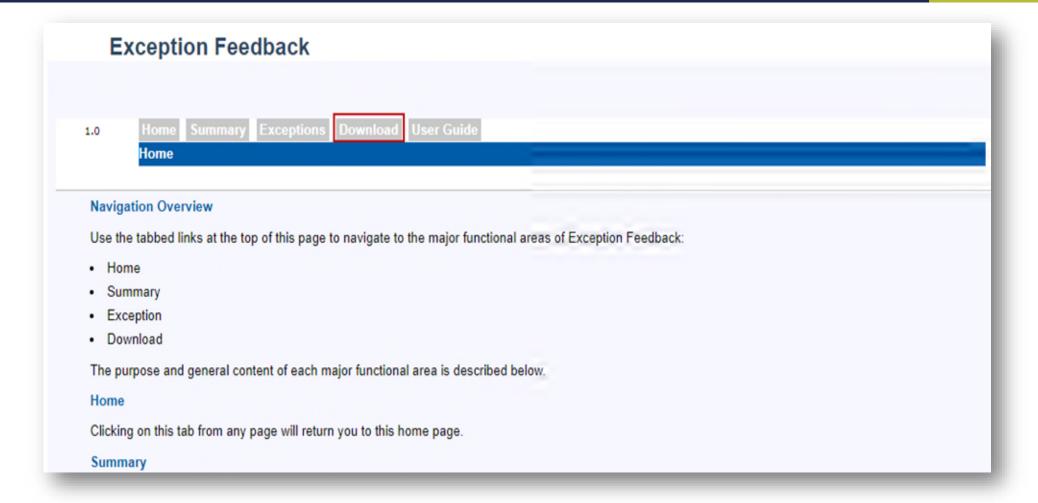


Retrieve Exceptions

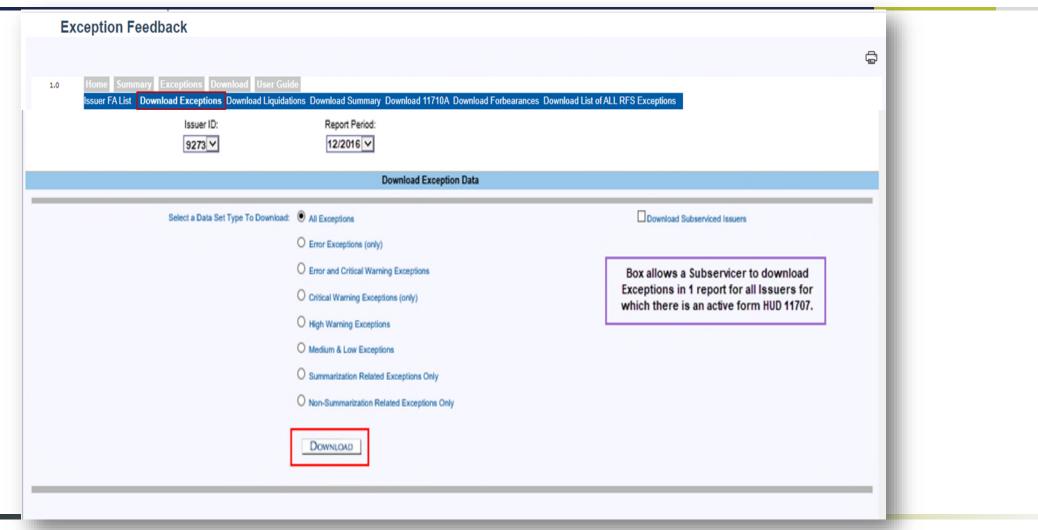


Downloading of exception feedback **is recommended** as this allows issuers to retain the list of exceptions by Pool and Loan.

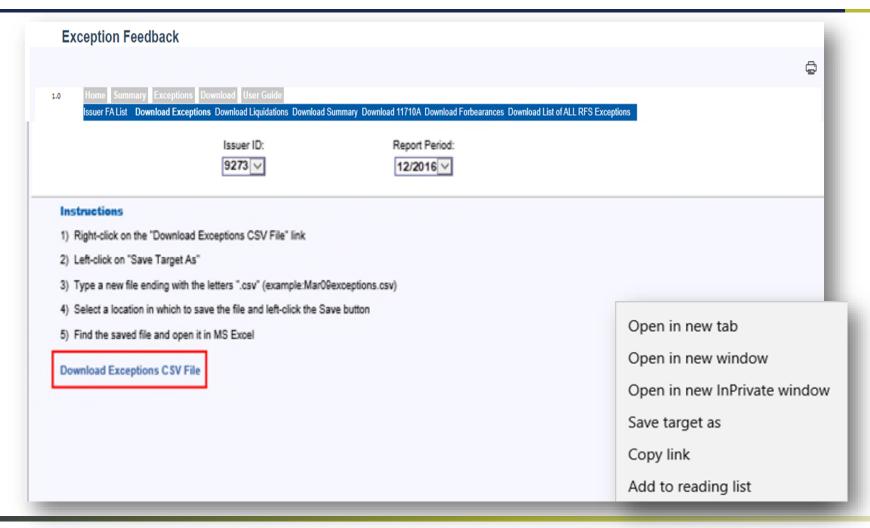














File opens as CSV	

1	POOL	LOAN	ISSUER LOAN	SEVERIT	CODE	FIELD	VALUE	MESSAGE	EXPECTED
2	#725150	0		E	RFS111	Pool Id	#725150	no activity reported	#
3	#725151	0		E	RFS111	Pool Id	#725151	no activity reported	#
4	#725157	0		E	RFS111	Pool Id	#725157	no activity reported	#
5	#725158	0		E	RFS111	Pool Id	#725158	no activity reported	#
6	#725160	0		E	RFS111	Pool Id	#725160	no activity reported	#
7	#725139	0		С	POOL104	Pool FIC	# 8503.63	should equal the su	# 8502.13
8	#725139	0		С	POOL452	Security RPB	# .00	should equal prior r	#1365477.32
9	#725139	212554542	212554542	С	LOAN654	Loan Unpaid Principal B	ε #O	should be greater th	# 108457.00
10	#725139	212554542	212554542	C	LOAN655	Loan Unpaid Principal Ba#0		is not consistent wi	# 108457.00
11	#725139	212554551	212554551	С	NOTE305	Loan Maturity Date	#03/01/2066	should be not more	#04/20/2044
12	#725139	212554553	212554553	С	NOTE354	Loan Interest Rate	#6.75	should be greater th	# 4.5000
13	#725139	212554555	212554555	С	NOTE305	Loan Maturity Date	#04/01/2049	should be not more	#04/20/2044
14	#725140	212647108	212647108	С	LOAN655	Loan Unpaid Principal Ba#98002.25		is not consistent wi	# 97749.80
15	#725142	0		С	POOL452	Security RPB	# 1332127.35	should equal prior r	#1331833.58
16	#725142	212590494	212590494	C	LOAN655	Loan Unpaid Principal Ba#85510		is not consistent wi	# 85507.04
17	#725142	212590497	212590497	C	LOAN654	Loan Unpaid Principal Ba#0		should be greater th	# 96494.24
18	#725142	212590497	212590497	С	LOAN655	Loan Unpaid Principal Ba#0		is not consistent wi	# 96494.24
19	#725145	0		C	POOL104	Pool FIC	# 3736.79	should equal the su	# 3153.30
20	#725147	0		С	POOL452	Security RPB	# 1526927.89	should equal prior r	#1516912.77



Pool Activity Save and Summarize

Important Note: -

Issuers should always Save and Summarize the Pool Activity Record after any change to a Loan or Pool Activity Record.

Save and Summarize Pool

















Short Break

Please return to complete the second half of today's session after a **5-minute** break



Overview of Reporting Workflow



Module Objectives

- What tasks should an Issuer be able to complete after training?
- What new information will Issuers be exposed to?



Describe 2 ways to report Pool and Loan level data



List when and which records are required to be reported



Describe how to report corrections



Explain how to confirm a file was uploaded successfully



Reporting Pool and Loan Level Data

VIA MGM

Online Entry

Occurs through the RFS "activity" screens, such as the Loan Activity Screen and the Pool Activity Screen. Can also be used to view or edit data submitted in files.

File Upload

Issuers may upload data files less than "175 MB" in size through the web application screens (If exceeded, the user will get a message).

VIA SECURE FTP (SFTP)

Secure FTP Channel

Files submitted directly to Ginnie Mae via secure FTP channel. Typically done by IT Department; subservicer; service bureau. Requires coordination with Ginnie Mae/BNY to establish user account.



Reporting "Corrections"



"Corrections" are submitted in the same format as initial reports – the P, L, S, and/or V records



RFS processes files automatically as received, and there is no special record type or transaction for "corrections"



"Last Record In" becomes the data of record for the report period



RFS only retains the most recently submitted data



Was my file upload successful?

Two methods of viewing Functional Acknowledgement:

PA Functional
Acknowledgement
posted in
E-Notification

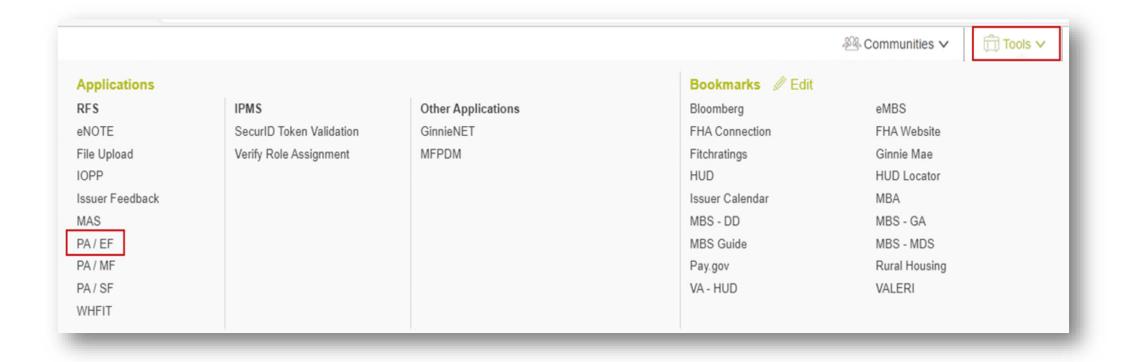


PA Exception Feedback

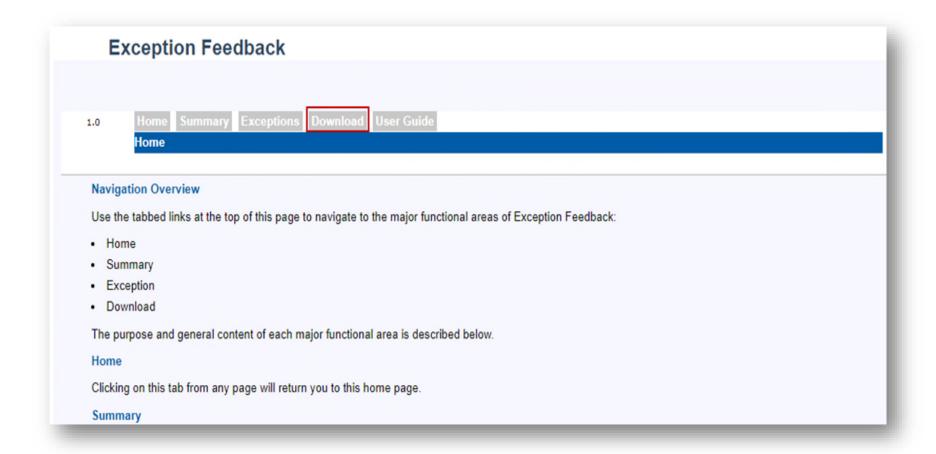
Download



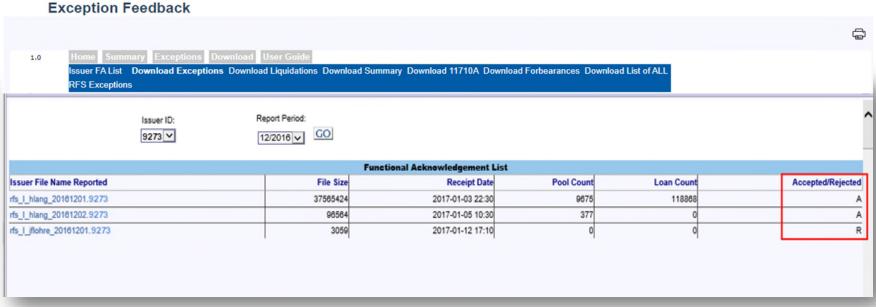












Accept Flag:

A – File Accepted for Processing



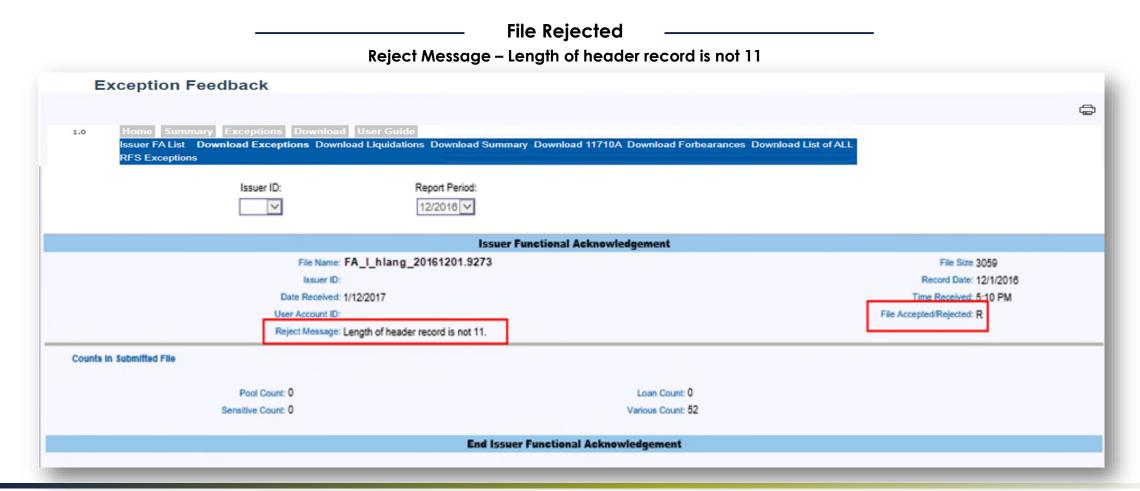
R – File Rejected and not Processed



File was Accepted ——————

Exception Feedback Home Summary Exceptions Download User Guide Issuer FA List Download Exceptions Download Liquidations Download Summary Download 11710A Download Forbearances Download List of ALL RFS Exceptions Report Period: Issuer ID: 9273 🗸 12/2016 ∨ **Issuer Functional Acknowledgement** File Size 37565424 File Name: FA_I_hlang_20161201.xxxxx Issuer ID: 2572 Record Date: 12/1/2016 Date Received: 1/3/2017 Time Received: 10:30 PM User Account ID: | hlang File Accepted/Rejected: A Counts in Submitted File Pool Count: 9875 Loan Count: 118868 Sensitive Count: 58 Various Count: 0 **End Issuer Functional Acknowledgement**

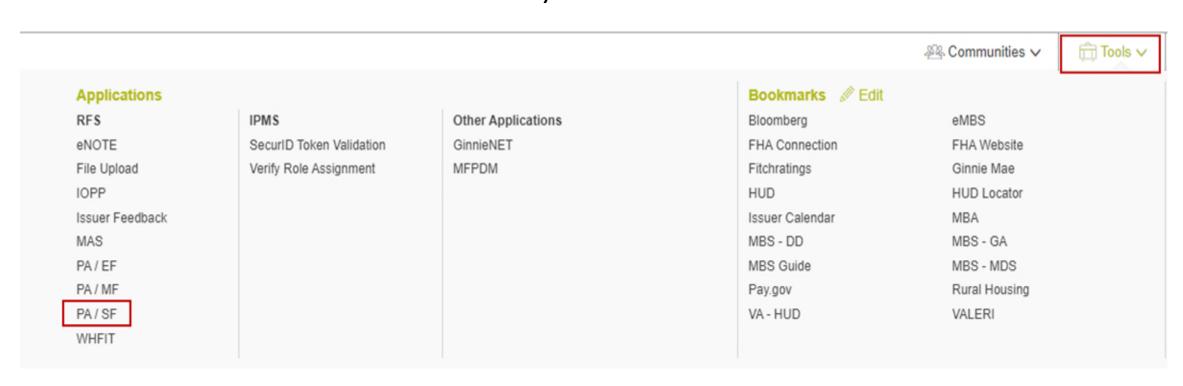






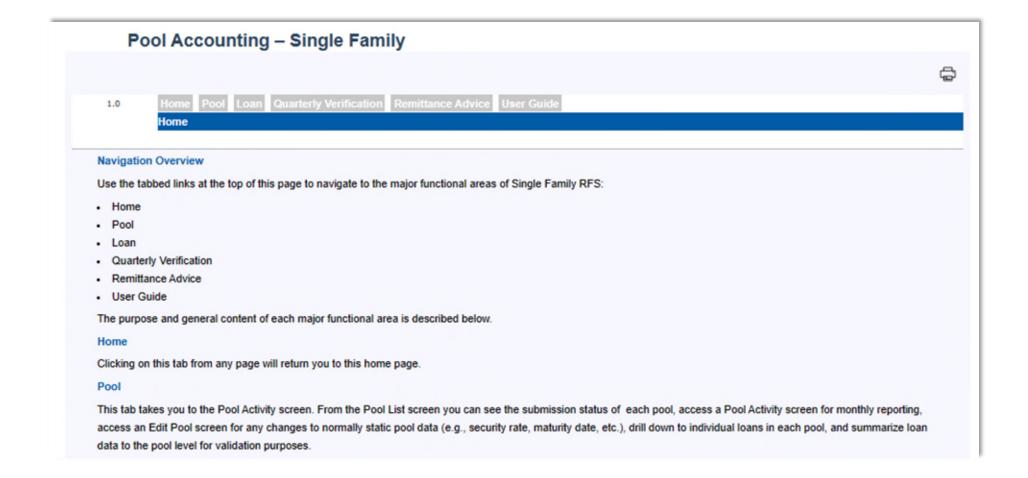
Single Family Activity Screens

Online Entry – Loan Level Data —————



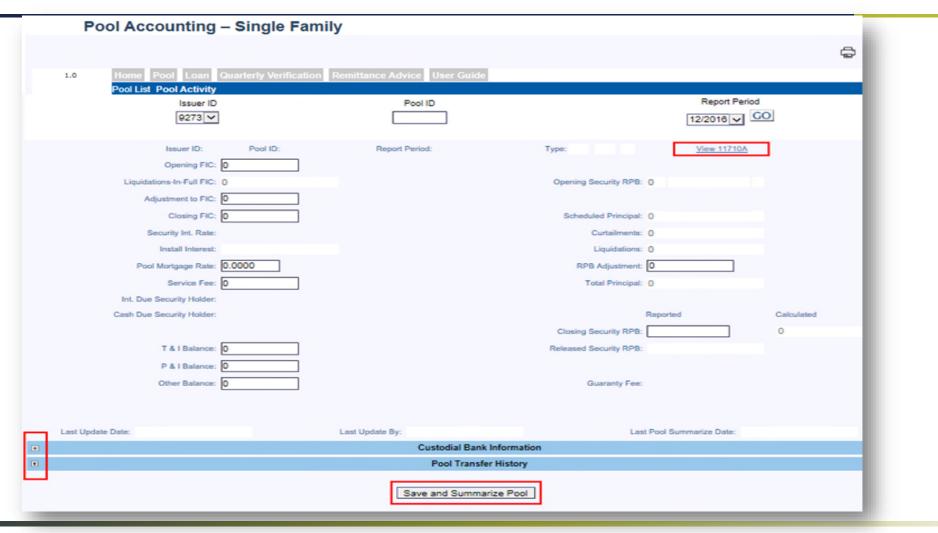


Single Family Activity Screens





Pool Activity Screen





SF Issuer Training: Reporting
Workflow

Pool Activity Screen

___ Link to Custodial Bank Information
Link to Pool Transfer History





Pool Activity Screen



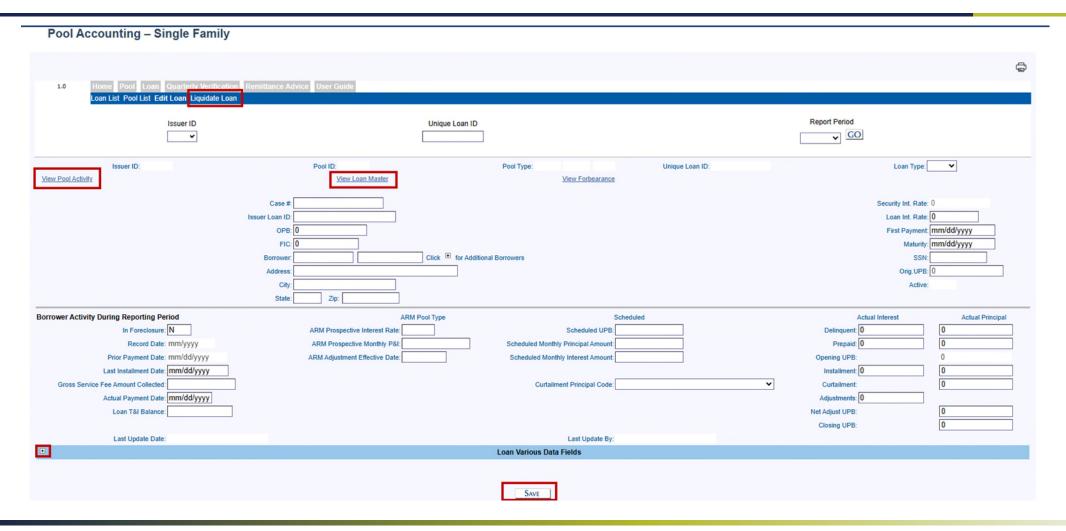


Pool Activity Screen

ection 2- Schedule of Payments	(Principal and Interest)						
Scheduled Principal(\$)		Additional Principal(\$)	Liquidations(\$)	Other Ad	ijustments(\$)	Total Principal(\$)	
	3,271.26	0.00	0.00		-0.01	3,271.25	
	Interest Due Security I	folders: 3,667.51					
ecurity Interest Rate(%): .500	Total Cash Distribution Holders:	6,938.76					
	Deferred Interest Paid	Holders: 0.00					
Section 3 -Principal Amount of 5 Principal Amount of Securities from Principal Distributed to Holders of Principal Available for Distribution Principal of Securities This Month	n Last Report: 1,760,404.00 This Report: 3,271.25 to Holders: 0.00		Guaran Ginnie	n 4- Remittance Due on Gi ity Fee Rate(%): Mae Guaranty Fee(\$): idjustments(\$):	0.0013 190.71 0.00		
ection 5- Status of Custodial Fu	nde						
rincipal and Interest Custodial Bar	nic .	Principal and Interest Funds at Month End(\$):	0.00				
ccount Number: 1		Escrow Funds at Monthend(\$):	16,199.76				
scrow Custodial Bank:		Other Funds at Monthend(\$):	0.00				
ccount Number(s): :							



Loan Activity Screen

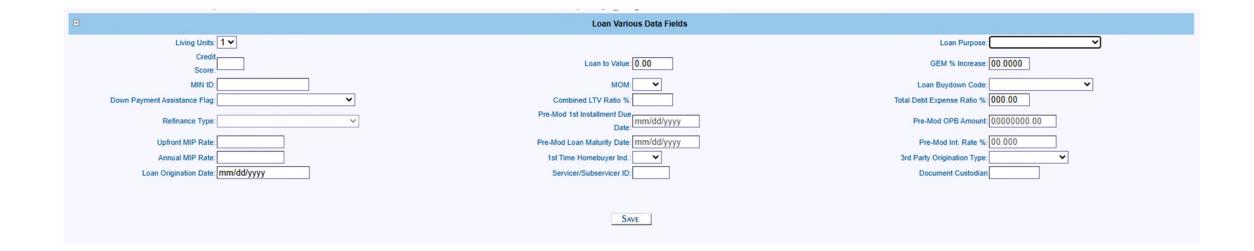




SF Issuer Training: Reporting
Workflow

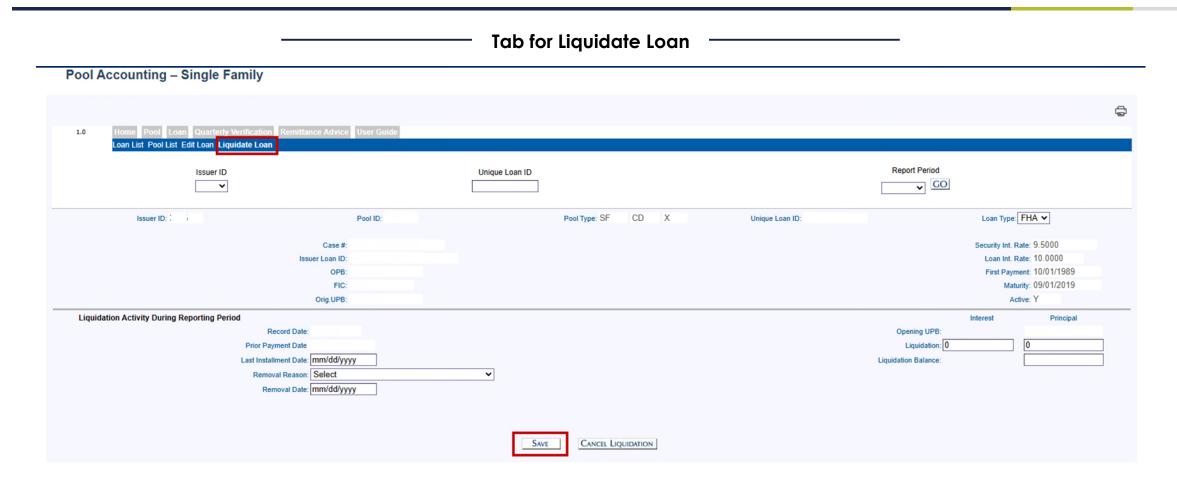
Loan Activity Screen

Link from Loan Screen for Various Data





Loan Liquidation Activity Screen



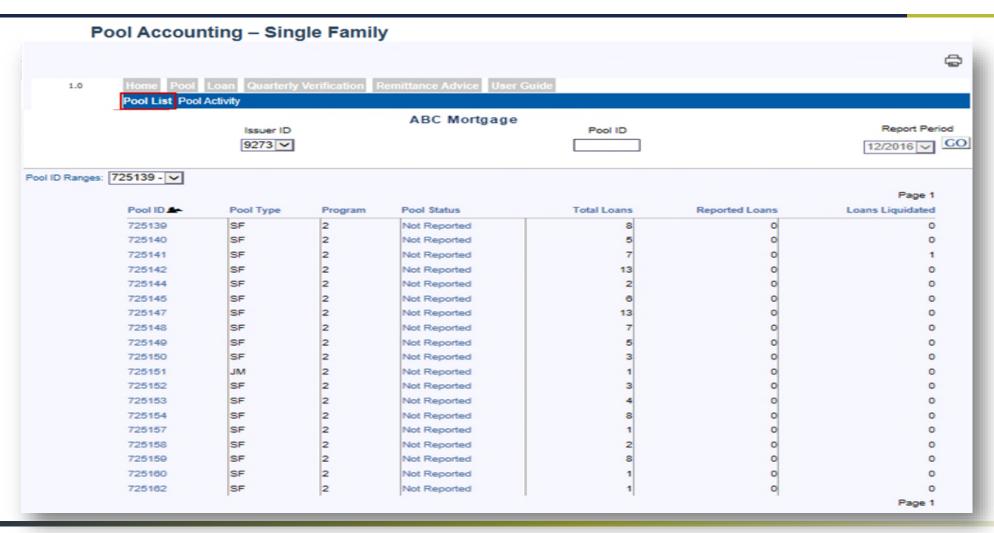


Example of Liquidation

Liquidation Record								
Issuer ID: 9225	Reporting Month: 9/2015	Pool#: 123456	P&I: 336.71					
Case #: 004114750460703	Date Removed: 09/10/201	5 Loan Type: FHA	Interest Rate: 4.875					
Reason Codes:	X 1. Mortgagor Payoff	2. Repurchase	3 Foreclosure w/claim pmt					
	4. Loss Mitigation	5. Substitution	6. Other					
Payment Due Date	Interest Due	Principal Remitted	Balance					
9/1/2015			58,263.87					
10/1/2015	236.70	100.01	58,163.86					
	Total Interest Due	Total Principal Remitted	Liquidation Balance					
	236.70	100.01	58,163.86					

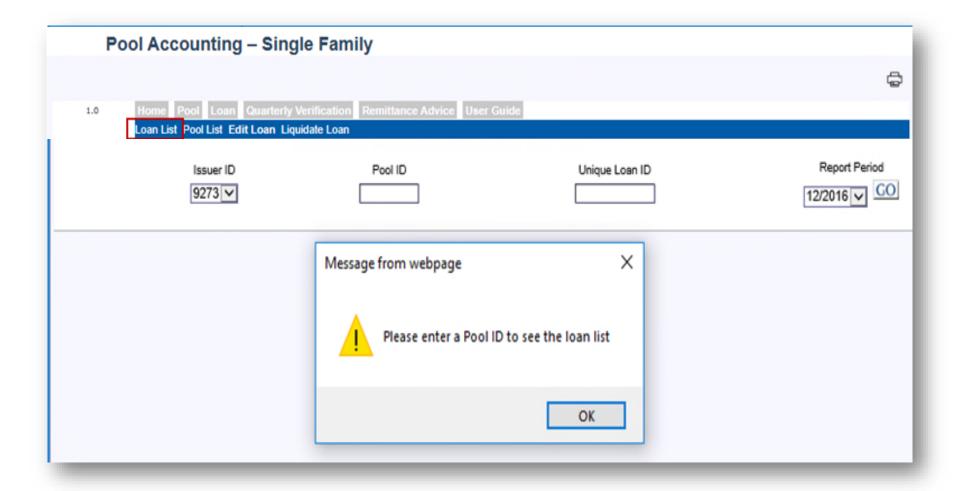


Pool List



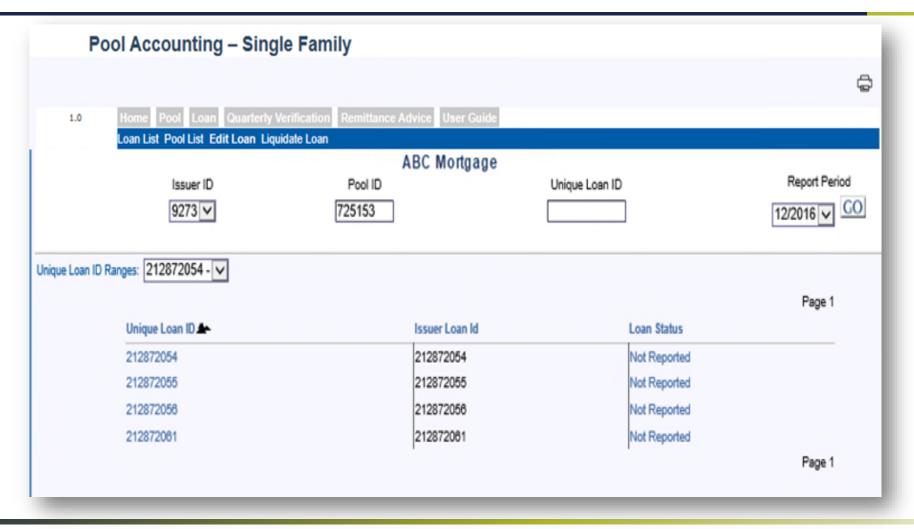


Loan List





Loan List





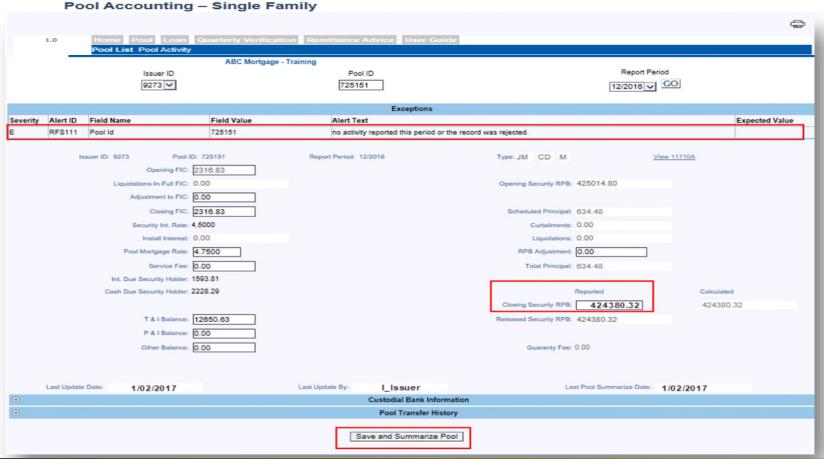
Manual Entry of Loan Activity

Report Borrower Activity During Reporting Period Pool Accounting - Single Family an List Pool List Edit Loan Liquidate Loan Issuer ID Unique Loan ID 9273 🕶 214205746 12/2016 V GO Expected Value RFS204 Reporting Period for this pool was not received by Ginnie Mae or the record was rejected. 01-DEC-16 Pool ID: 725158 Unique Loan ID: 214205746 Loan Type: FHA V Issuer ID: 9273 Case #: 003565568369903 Security Int. Rate: 3.5000 ssuer Loan ID: 214205746 Loan Int. Rate: 3,7500 OPB: 372499.00 First Payment: 04/01/2015 FIC: 1725.10 Maturity: 03/01/2045 SSN: XXXXX6789 Borrower: TRAINING TRAINING Click to Hide Additional Borrowers SSN 2: XXXXXX6789 Borrower 2: TRAINING TRAINING Address: 100 Any st Orig.UPB: 372499.00 City: Norwood Active: Y State: MA Zip: 020620000 Borrower Activity During Reporting Period In Foreclosure: N Record Date: 12/2016 Prior Payment Date: 11/01/2016 +360210.62 Last Installment Date: 12/01/2016 599.44 Loan T&I Balance: 200.00 Net Adjust UPB 359.611.18 Closing UPB Last Update Date: 12/02/2016 SAVE



Manual Entry of Pool Activity

Report Activity During Reporting Period





SF Issuer Training: Reporting
Workflow

RFS Pool Activity Save & Summarize

Important Note:

Issuers should always Save and Summarize the Pool Activity Record after any change to a Loan or Pool Activity Record.

Save and Summarize Pool



Download Screen

Download Screen:

Download screen provides ability to access the following:

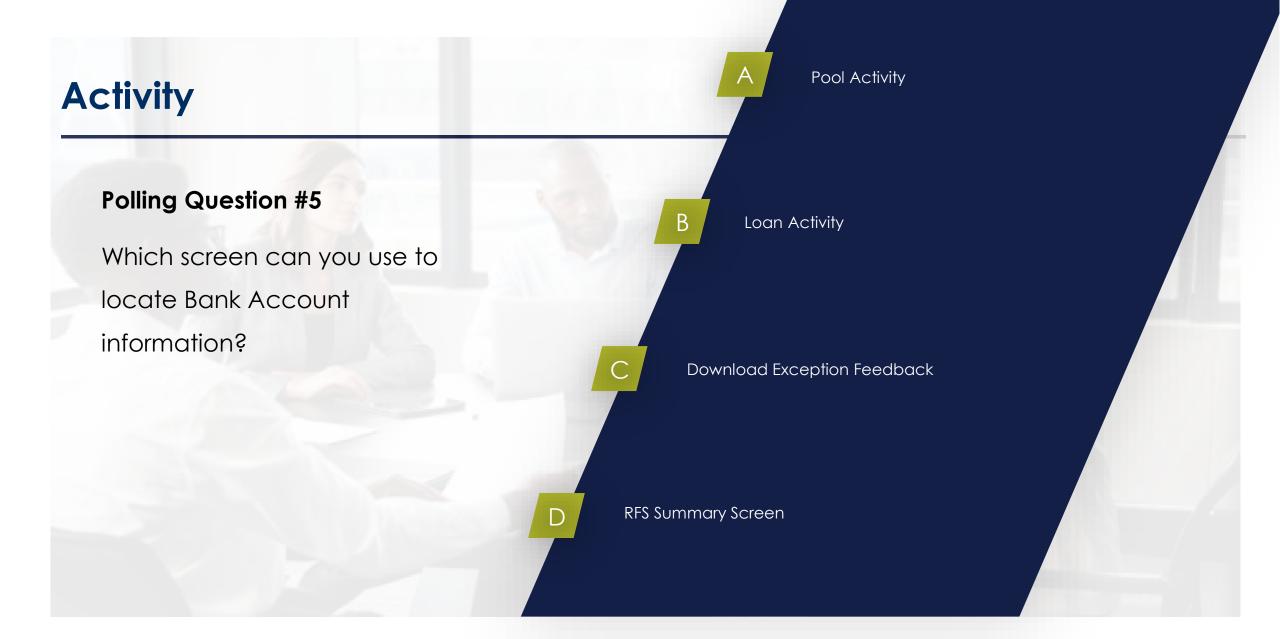
- 1. Download Exceptions
 - o Subservicer has the ability to download all issuers in one file
- 2. Download Liquidations
 - o May choose to download 1 month or several months
- 3. Download RFS Summary Screen
- 4. Download all 11710A's
- Download Forbearance Data

















Activity

- Analyze the Exception Feedback download file
- 2. As a group, discuss key alerts:
 - Which alerts need to be addressed first?
 - How would you clear critical alerts?
 - What are the steps involved in addressing each alert?

1	Α	В	C	D	E	F	G	Н	1
1	POOL	LOAN	ISSUER LOAN	SEVERITY	CODE	FIELD	VALUE	MESSAGE	EXPECTED
2	#725150	0		E	RFS111	Pool Id	#725150	no activity reported this p	#
3	#725151	0		E	RFS111	Pool Id	#725151	no activity reported this p	#
4	#725157	0		E	RFS111	Pool Id	#725157	no activity reported this p	#
5	#725158	0		E	RFS111	Pool Id	#725158	no activity reported this p	#
6	#725160	0		E	RFS111	Pool Id	#725160	no activity reported this p	#
7	#725139	0		C	POOL104	Pool FIC	# 8503.63	should equal the sum of t	# 8502.13
8	#725139	0		C	POOL452	Security RPB	# .00	should equal prior month	#1365477.32
9	#725139	212554542	212554542	C	LOAN654	Loan Unpaid Principal Balar	#0	should be greater than ze	# 108457.00
10	#725139	212554542	212554542	C	LOAN655	Loan Unpaid Principal Balar	#0	is not consistent with other	# 108457.00
11	#725139	212554551	212554551	C	NOTE305	Loan Maturity Date	#03/01/2066	should be not more than (#04/20/2044
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14	#725140	212647108	212647108	C	LOAN655	Loan Unpaid Principal Balar	#98002.25	is not consistent with other	# 97749.80
15	#725142	0		C	POOL452	Security RPB	# 1332127.35	should equal prior month	#1331833.58
16	#725142	212590494	212590494	C	LOAN655	Loan Unpaid Principal Balar	#85510	is not consistent with other	# 85507.04
17	#725142	212590497	212590497	C	LOAN654	Loan Unpaid Principal Balar	#0	should be greater than ze	# 96494.24
18	#725142	212590497	212590497	C	LOAN655	Loan Unpaid Principal Balar	#0	is not consistent with other	# 96494.24
19	#725145	0		C	POOL104	Pool FIC	# 3736.79	should equal the sum of t	# 3153.30
20	#725147	0		C	POOL452	Security RPB	# 1526927.89	should equal prior month	#1516912.77



Upcoming Course Agenda

Session 1:

Introduction

RFS Exception Feedback

Requirements

Cash and Reconciliations

RFS Reporting Timelines

4 E-Notification

5 RFS Monthly Report of Pool and Loan Data





Our Mission: Ginnie Mae's guaranty links the United States housing market to the global capital markets, ensuring sustainability, affordability, and liquidity for government housing programs and creating a more equitable housing finance system for all.







